# The Learning Management System: LMS

### Recommended Operating Systems and Browsers for:

Operating Systems: Windows 7, 8, 8.1, or 10 Browsers: Firefox, Internet Explorer, Microsoft Edge, or Chrome

(Various components of the Blended Learning System might require use of one browser over another. This requirement is noted at the time it is needed)

### Log in Process:

- 1. Go to https://lms.protechskillsinstitute.org/login
- 2. The LMS login page will appear:

#### SIGN IN username password forgotten your username or password? for

LMS Support
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### WELCOME TO THE NEW LMS LOGIN PAGE

- 3. Sign in using your user name and password (username: email address the JATC has on file, password: "password")
- 4. Click Sign in.
- 5. Click My Courses to view your current courses

## Frequently Asked Questions:

1. What if I forget my password? E-mail Kelsey at kelsey@bostonjatc.org to have your password reset.

2. Why won't the interactive activities work? Make sure your pop-up blockers are turned OFF and you are using a browser listed above. You may need to try a new browser depending on the interactive activity. The unity download will only work with Firefox. Please visit LMS support for further information.

3. Can I do my homework on my mobile device? The LMS system is designed for use with a standard desktop/laptop computer.

4. If all else fails when trouble shooting an issue, contact LMS Support. The "LMS Support" tab is located on your Blended Learning home screen, bottom right-hand corner.