

# JATC CANVAS Log In Instructions

*And other helpful tips!*



1. Go to: <https://bostonjatc.instructure.com/login/canvas>

A screenshot of the Canvas login page. It features two input fields: "Email" and "Password". Below the "Password" field is a checkbox labeled "Stay signed in" and a "Log In" button. A link for "Forgot Password?" is located below the "Stay signed in" checkbox. At the bottom of the page, there are links for "Help", "Privacy Policy", "Acceptable Use Policy", "Facebook", and "Twitter", followed by the "INSTRUCTURE" logo.

2. Enter the Email that you have on file with the JATC
3. If this is your first time logging in you password is: password
4. Click Log In
5. Please accept all course invitations to view your course content

## Frequently Asked Questions:

1. What if I forget my password?
  - If you have a @bostonjatc.org email, use this link to log in: <https://bostonjatc.instructure.com/login/saml>
  - Try a different browser Edge/Chrome
  - Reset your Office 365 password if needed
  - If you use a personal email to access Canvas:
    - Clear your browsers temporarily, cache and cookies and restart your browser
    - Try a different browser Edge/Chrome
    - Email [support@bostonjatc.org](mailto:support@bostonjatc.org) if you forgot your password
1. Can I use the Canvas Mobile App? Yes, when you first log in enter:
  - [bostonjatc.instructure.com](https://bostonjatc.instructure.com) as your school's name.
1. Can I contact my instructors through Canvas? Yes, using the "Inbox" feature you can direct message your instructors about homework and other class-related things.