



DISABLING POP-UP BLOCKERS ON ALL DEVICES

Chrome (Desktop)

How to Disable Pop-Up Blocker:

- Open your Chrome browser
- In the upper right-hand corner, click the three vertical dots, then select Settings
- At the bottom of the menu, click Advanced
- Scroll down to “Privacy and security,” and select Site Settings
- **Select Pop-ups and redirects**
- At the top of the menu, toggle the setting to Allowed to disable the pop-up blocker

Firefox (Desktop)

How to Disable Pop-Up Blocker:

- Open your Firefox browser
- Click the Menu button, then select Options
- **Select Privacy & Security**
- Under Permissions, uncheck Block pop-up windows to disable the pop-up blocker

Microsoft Edge

How to Disable Pop-Up Blocker:

- Open your Microsoft Edge browser
- **Go to Settings, then select more > Settings > Privacy & security**
- Under Security, switch Block pop-ups to off to disable the pop-up blocker

Safari (Mac)

How to Disable Pop-Up Blocker:

Mac:

- Select Safari > Preferences, then select Websites
- **Select Pop-up Windows**
- Use the When visiting other websites drop-down menu and select Allow to disable the pop-up blocker

iPhone/iOS

How to Disable Pop-Up Blocker:

Safari for iOS:

- On your iOS device, open the Settings menu
- Select Safari
- Slide Block Pop-ups to off (white) to disable pop-up blocking

Chrome for iOS:

- On your iOS device, open the Chrome app
- **Tap More > Settings**
- **Tap Content Settings, then tap Block Pop-ups**
- Turn Block Pop-ups off to allow pop-ups

Android

How to Disable Pop-Up Blocker:

Chrome:

- On your Android device, open the Chrome app
- **Tap More > Settings**
- **Tap Site settings, then Pop-ups and redirects**
- **Turn Pop-ups and redirects on to allow pop-ups**

Samsung Internet:

- On your Android device, open the Samsung Internet app
- Tap the Menu icon (three vertical lines)
- Select Settings
- **Under Advanced, tap Sites and downloads**
- Slide Block Pop-ups to off (white) to disable pop-up blocking

Firefox:

There is currently no way to access the pop-up blocker settings in Firefox for Android. We recommend following these steps from Mozilla to adjust your pop-up blocker settings.

Type **about:config** in the address bar

Search **dom.disable_open_during_load** and set it to **false**

To re-enable the Pop-up blocker, set **dom.disable_open_during_load** to **true**